



HIRING For Genesys Groups

Job Role: Customer Service (Semi Voice)

Location: Bangalore

Salary : 2.2 - 3 LPA

Duration: Full Time

Qualification: Any Graduates

Year of Passout: 2021,2022 & 2023

Bond : No

Working Hours: Rotational Shift

Benefits: PF, ESIC, (1 way for cab during night shifts upto 12 kms for Male)

Shifts : Day shifts for girls & Rotational shifts for boys

Key Responsibilities:

- ❖ Good Communication skills.
- ❖ Identify and assess customers' needs to achieve satisfaction
- ❖ Provide accurate, valid and complete information by using the right methods/tools
- ❖ Follow communication procedures, guidelines and policies
- ❖ Take the extra mile to engage customers

Disclaimer:

- 1) At Etoe we do not force anyone to take up any role, its individual interest to take up the interview or not.
- 2) From now on, Job posts/openings will be sent to emails also along with whatsapp status, request everyone to check the mails and apply through link, those who do not receive mail they can reply to whatsapp status.
- 3) Most of the students requested us to give non technical jobs also so those who are interested only apply.
- 4) Make sure for which location you're applying for a Job, do not apply if you're not in the present location.
- 5) From now on 3 to 4 openings will be shared everyday and kindly apply only if you're interested and match your requirements.