

**Job Role:** Customer Support Executive

**Location:** Bangalore

**Salary :** INR 2.4 LPA

**Duration:** Full Time

**Qualification:** Any Degree

**Year of Passout:** 2021, 2022 and 2023

**Job Responsibilities:**

- Handling inbound calls related to policies.
- Follow up with the internal team for Pre-Auth cases.
- Convincing customers related to claims.
- Provide Claim & Pre-Auth status to customers and hospitals.
- Update daily tracker to escalation team.
- Guide the customer about claims procedures.
- Providing information related to corporate and individual policies.

**Skills:**

- Excellent communication skills
- Basic knowledge of Computers

**Any other specifications:**

- Male candidates must be willing to work night shifts. (It will be rotational shifts)