

Job Role: Relationship Executive

Location: Bangalore

Salary: 2.5 LPA to 3.5 LPA

Duration: Full Time **Qualification:** Any Degree

Year of Passout: 2021, 2022 and 2023

Job Responsibilities:

Responsible for generating leads and nurturing leads.

- Responsible for hand holding customers through their journey and building relationships.
- Responsible for achieving individual targets
- Conversion of customers to Full home business
- Continuous relationship maintenance with customer and get lifetime value of business
- Cross Selling of all categories to the customer
- Responsible for follow up on collections from Project Customers, as per the milestones.
- Take essentials measures to ensure customer satisfaction & customer connect activities.
- Carry out necessary measures for complaint resolution within the stipulated time frame.
- Retail SOP Implementation.

Skills:

- Good Communication skills and Pleasing personality
- Consultative Selling Skill
- Strong Negotiation Skills
- Relationship management & team management
- Good Interpersonal Skills Influencing Skills

Other Specifications:

Should be able to handled HNI customers