

HIRING For Infosys

Job Role: Service Desk (Customer Support)

Location: Bangalore

Salary : INR 5.25 to 5.75 LPA

Duration: Full Time

Qualification: Any Degree

Year of Passout: 2021,2022 & 2023

Bond : NIL

Interview Mode- Virtual & F2F

Job Description

- Excellent communication skills to attend/resolve client issues on calls/chat/mail.
- Communication scale - CEFR ::C1, C2
- Open to work in 24*7 Shifts, voice process, rotational weekly off, work from office environment and candidate should have completed double vaccination.
- Analytical problem solvers who will understand issues and to resolve customer issues
- Problem solving skills and quick thinking to own & resolve customers' issues independently, thoroughly & efficiently
- Being proactive and show the utmost respect for customer's time
- Good time management, ensuring all contacts with customers add value

Skills:

- Excellent Communication Required
- Should be able to join immediately